

The Indiana Department of Administration (IDOA) Fleet Services is issuing this Request for Information (RFI) to gather information from qualified vendors regarding a comprehensive fleet telematics solution that can support multiple State of Indiana agencies.

Background

IDOA Fleet Services oversees the State of Indiana fleet, which currently consists of 9,603 units. Of these, 6,030 are passenger vehicles, and approximately 4,750 are equipped with GPS/telematics through Smarhub Gauge Telematics. Recently, sixty telematics units were installed on off-road equipment for the Indiana Department of Transportation (INDOT).

At this time, no law enforcement agencies have telematics installed on their vehicles. The Indiana State Police (ISP) currently track vehicles using GPS integrated into their radio systems; however, this tracking is only available once a vehicle is dispatched to an event. IDOA Fleet Services seeks to expand telematics capabilities to law enforcement agencies in order to better track fleet utilization and return on investment across the statewide fleet.

Current Needs and Desired Capabilities

IDOA Fleet Services is seeking information on telematics solutions that can support the following needs:

- Fleet utilization tracking, including reporting to identify vehicles suitable for sharing inside each agency or across other state agencies
- Access to speed limit data and mileage directly from the vehicle's ECM, including actual vehicle speed and true odometer readings
- Availability of both forward-facing and rear-facing cameras
- Forward-facing camera functionality that supports liability reduction for tort claims and identification of unsafe driving behaviors to allow for proactive driver retraining
- Real-time tracking and reporting of road and weather conditions through forward-facing cameras, with data shared to IDOA, INDOT, ISP, and IDHS to support emergency response efforts
- Real-time diagnostic code reporting for each vehicle
- Automatic creation of work orders in AssetWorks M5 when diagnostic codes are detected
- Ability to integrate with INDOT winter operations systems, with the goal of placing all agencies on a single telematics platform rather than maintaining separate platforms for different agencies

Demonstration Requirements

IDOA Fleet Services is interested in conducting live demonstrations over a sixty (60) day period. Demonstrations would include vehicles from INDOT, ISP, IDEM, DNR, and DOC.

Each participating vendor would be expected to support two to three vehicles per agency, resulting in approximately ten to fifteen vehicles per platform. During the demonstration

period, IDOA Fleet Services intends to meet with agency vehicle coordinators to collect feedback and evaluate the pros and cons of each solution.

Definition of Success

IDOA Fleet Services seeks a telematics provider capable of meeting the operational needs of all participating agencies while integrating with both AssetWorks M5 and WEX. A unified platform that serves all agencies is expected to increase adoption, streamline operations, and improve overall efficiency and proficiency across the State of Indiana fleet.

IDOA Fleet Services appreciates your time and consideration in responding to this Request for Information. Additional details regarding submission requirements and timelines will be provided separately.